Legal Notice

E.A Conway Medical Center, part of the University Health System, experienced a computer security breach on Tuesday, June 17, 2014. The Health Insurance Portability and Accountability Act, otherwise known as HIPAA, requires University Health to inform the individuals affected, the media, and the Secretary for the Department of Health and Human Services of the event.

On June 17th, a Computer Science Professor from City College, San Francisco, CA, demonstrating potential vulnerabilities of computer system to his class made it known to University Health that he successfully accessed a server housed at E.A. Conway Medical Center, affecting 6,073 individuals. The information dated back to 2012 while under LSU control. The information included was account number, guarantor name, and payment amount. A few of the files contained incorrect addresses for a handful of account guarantors, and only two individuals had actual health information potentially compromised.

Because the information did not contain specific identifier information such as Social Security numbers or dates of birth, University Health does not believe there is risk of financial harm or identity theft.

Working in collaboration with LSU, University Health took immediate action to secure the computer server and increase security monitoring of its computer systems.

If an affected individual is concerned about the security of their information, there are several options to help protect the individual and their information. The individual may sign up for a very inexpensive credit check with the following companies:

Experian - http://www.experian.com/
TransUnion – http://www.transunion.com/
Equifax - http://www.equifax.com/

Should you have any questions, concerns or comments, please direct them to:

University Health Compliance
1541 Kings Highway
Shreveport, LA 71103
http://www.uhsystem.com/

Or you may call toll free 1-844-240-0349

Each affected individual will be receiving a personal letter from University Health.